

LIFETIME ANTIBACTERIAL WARRANTY

This Warranty is offered to you as purchaser of BioClad pvc antimicrobial by Advanced Hygienic Contracting Limited, Unit A1 Greengate, Cardale Park, Harrogate, North Yorkshire, HG3 1GY.

Your new BioClad pvc antimicrobial wall cladding is subject to the limitations contained in this warranty warranted to you as the original purchaser for its antimicrobial properties for the lifetime of the product.

We are able to offer you a lifetime warranty on your BioClad pvc antimicrobial wall cladding as it incorporates BioCote. BioCote has been tested for its antibacterial activity to the internationally recognised standard ISO 22196.

Lifetime means the duration that the room remains in its original state and for the same purpose that the BioClad was provided.

Registration

A Warranty Registration Form should be completed and returned to us, together with a copy of your sales receipt from an authorised dealer and installer within 30 days of purchase.

We accept no liability for any loss caused to the original purchaser in the event that the completed warranty registration form cannot be located. It is therefore recommended that the original purchaser keeps a copy of their completed warranty registration form.

Failure to return the warranty form may not affect your legal rights under this warranty provided always that you can produce documents to prove you are the original owner and the BioClad pvc antimicrobial wall cladding was purchased from an authorised dealer and installer.

This warranty will not apply to installations carried out by non authorised installers.

This warranty does not apply if you are NOT the original purchaser of the BioClad cladding.

This warranty cannot be assigned by you to third parties.

Submission Form

You will need to complete a **Warranty Submission Form** and return this to us so that we can evaluate any claim under this warranty. [see separate Warranty Submission Form attached]

Limitations

No claim will be valid under this Warranty without proof of purchase documentation.

You **MUST** notify us of any structural, mechanical, or changes of use of the environment when making a claim under this warranty.

Any claim so made under this warranty must be submitted with photographs, documents and/ or technical reports upon which you wish to rely.

Bioclad reserve the right to end the warranty forthwith if you do not disclose any changes as set out above in paragraph 12 above at the point of claim.

Bioclad reserve the right to undertake a survey if required at your cost to inspect areas subject to failure.

In the event that you wish to have the Bioclad product tested, then you shall instruct Bioclad to send a Bioclad approved engineer at your expense to remove a section of the material and to pay for independent laboratory testing. Bioclad will provide you with a selection of 3 approved testing houses for you to choose from for the purposes of such testing.

In the event that Bioclad fails any such testing as carried out, then Bioclad shall refund to you, the costs of the engineer, the testing and the materials so affected by the failure.

Bioclad reserve the right to decline claims under this Warranty where the procedures at 12, 13, 14 and 17 above have not been complied with.

Material Defects and Workmanship

BioClad offers a separate Lifetime Warranty against defects in materials and workmanship.

This Lifetime Warranty only applies to Bioclad approved installations,

where material has been fitted by Bioclad approved and licensed installers. It does not apply where Bioclad has been fitted by you, third parties who are not Bioclad licensed installers or any workman who do not possess a Bioclad installer licence.